

# Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900383

Credit Memo Amount: \$414.50

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27845848SC 27901471SC Cust. PO #: 3TYMPCDJ 8F3UST6Q

Check #: 90666804 Invoice #: 27845848 27901471

AR Ref #: 69706

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_