

Chargeback Credit Memo Request Form

Date: 7/18/2019 Chargeback Case #: CB1900382

Credit Memo Amount: \$386.32

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27802581SC 27844838SC 27880796SC Cust. PO #: 86TAC4MV 8P6R9C9G 8E13XDIH

Check #: 90666804 Invoice #: 27802581 27844838 27880796

AR Ref #: 69706

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____