

Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1900381

Credit Memo Amount: \$1,534.71

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27806971SC 27806972SC 27884453SC Cust. PO #: 38UACGQU 7115MHVK 6MJUMAUS

Check #: 90666804 Invoice #: 27806971 27806972 27884453

AR Ref #: 69706

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Diana Arellano,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close since this is shortage from Jan 2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____