

Chargeback Credit Memo Request Form

Date: 8/28/2019 Chargeback Case #: CB1900378

Credit Memo Amount: \$898.26

Customer ID: WALMARTCA Customer Name: Wal-Mart Canada Corp.

Chargeback Ref #: 1000017923 Cust. PO #: See Attachment

Check #: 7608662 Invoice #: _____

AR Ref #: 13086

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: NOV FY'19 FINES 20% OF TOTAL SHORT COST DEPT 21
BENCHMARK FOR FILL RATE FINE IS PERFORMING UNDER 97%

Investigator: Peter Lobo

Responsible Party: Canada Office

Note: valid - As per Nadine Taylor...

"It is for chargebacks in window where the orders were higher than forecasted causing us shortages. I have tried arguing it a number of times with WMCA but not gotten anywhere.

IF you need to close it, close it and I will keep trying for a reversal. If we get the reversal, then you can update your records at that point."

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____