

Chargeback Credit Memo Request Form

Date: 2/12/2019 Chargeback Case #: CB1900369

Credit Memo Amount: \$440.37

Customer ID: BBBDROP Customer Name: Bed Bath and Beyond (Drop Ship)

Chargeback Ref #: S47500944 S47515900 S47526751 S47560219 Cust. PO #: DT2E9GR DT2X2ND DT3F9LB DT3T4NR

Check #: 622315 Invoice #: _____

AR Ref #: 69784

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: LGT Division Name: Lighting(80)

Violation Description: Short Shipment

Detailed Description: short pay

Investigator: April Huang, Sherry Curry

Responsible Party: Syncsoft Inc.

Note: VALID- Invoice charged twice as the actual amount. Hawk already looked into it, confirmed it was EEC error and system glitch, and it has been fixed.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____