



Lucas Yuan <lucas.yuan@jlahome.com>

At Home - PO# 1688876 - Order Release # cmau7605493 - ASN Issue - New Deduction Notice - E&E CO. LTD DBA JLA ART (IMPORT) - 35420

3 messages

no-reply@gxs.com <no-reply@gxs.com>

Fri, Jan 18, 2019 at 7:47 AM

Reply-To: no-reply@gxs.com

To: "User cheryl.sacco" <cheryl.sacco@jla-art.com>, "User ar.dept" <ar.dept@jlahome.com>, "User susan.collier" <SUSAN.COLLIER@jla-art.com>, User wanjiamin <wanjiamin@jlachina.com>, User complianceteam <COMPLIANCETEAM@jla-art.com>, "User jane.li" <jane.li@scmhome.com>, User eecedi <eecedi@jlahome.com>, OTPP Comms <OTPPComms@athome.com>, "User linda.zhang" <linda.zhang@jlahome.com>



Product Partner: E&E CO. LTD DBA JLA ART (IMPORT) - 35420

Please note that you have been assessed the following deduction due to non-compliance with one or more of the guidelines documented in At Home's purchase order agreement, terms and conditions, or ticketing, packing, or shipping manuals. You may review the current version of these manuals by logging into the [OpenText Active Intelligence portal](#).

Deduction Type	02 - ASN Issue
PO#	1688876
SRR # / Order Release #	cmau7605493
Reference #	AI-16777
Amount	\$500.00
Status	Charged
Last Comment	used ASN 472188 for FCIU9305952 to complete CMAU7605493.incorrect ASN.
Details	<p>View Details</p> <p>Clicking "View Details" above will take you to the Task page, please remember to first click "Take Action" to be able to complete the Task.</p> <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> <p style="text-align: center;">Deductions > Deduction Task:</p> <div style="display: flex; justify-content: space-around; align-items: center;"> Take Action Reassign </div> </div>
ASN #	472189
Expected Receipt Date	2018-12-07T00:00:00
Dept.	44
Buyer#	14
Buyer Name	Amy Von Savage
Container # / Trailer #	cmau7605493

PO Type	2 : Pre-D
ASN Issue Research	ASN Doesn't Match Shipment - Missing Cases
Import / Domestic	Import

If you have previously accessed the OpenText Active Intelligence Portal, you may log in for further details. However, you must have been previously pre-approved and authorized by At Home to access the OpenText Active Intelligence Portal. You can click on the "View Details" link above to view further details about the deduction including comments and attachments.

You have 30 days from today to dispute this deduction in the portal, should you feel it was assessed in error.

Thank you,

At Home Product Partner Compliance Team

This email contains confidential, proprietary, or trade secret information belonging to At Home. Unauthorized use, review, distribution, or disclosure is strictly prohibited.

Please do not reply to this e-mail, as the sending account is unmonitored.

Janis Auyang <janis.auyang@jlahome.com>

Fri, Jan 18, 2019 at 9:15 AM

To: Linda Zhang <linda.zhang@scmhome.com>, Hailey Zhang <hailey.zhang@scmhome.com>

Cc: ar.dept@jlahome.com

Linda/Hailey,

Here's another chargeback from At Home – I am adding this one to Case Alert CA1900009

Please investigate, total \$1,000.00 - AI-16672 \$500.00 ASN / AI-16777 \$500.00 ASN

Thank you!

Janis Auyang

E&E Co. Ltd. dba JLA Home

45875 Northport Loop East, Fremont, CA 94538

Janis.auyang@jlahome.com P: 510.490.9788 x 135 F: 510.403.7270

From: no-reply@gxs.com [mailto:no-reply@gxs.com]

Sent: Friday, January 18, 2019 7:48 AM

To: User cheryl.sacco; User ar.dept; User susan.collier; User wanjiamin; User complianceteam; User jane.li; User eecedi; OTPP Comms; User linda.zhang

Subject: At Home - PO# 1688876 - Order Release # cmau7605493 - ASN Issue - New Deduction Notice - E&E CO. LTD DBA JLA ART (IMPORT) - 35420

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Linda Zhang <linda.zhang@scmhome.com>
To: Janis Auyang <janis.auyang@jlahome.com>
Cc: ar.dept@jlahome.com

Sun, Jan 20, 2019 at 11:31 PM

Hi Janis,

Well noted. Will complete the investigation once charge back assigned. Thanks!

Thank you and best regards,

Linda Zhang

E&E Co. Ltd (JLA Home)

Fremont, California

Tel: 510-946-2262 MP: +1 408 8069815 / +86 13969804123

Email: linda.zhang@jlahome.com

Skype: linda.zhg

From: Janis Auyang [mailto:janis.auyang@jlahome.com]

Sent: Saturday, January 19, 2019 01:15 AM

To: Linda Zhang; Hailey Zhang

Cc: ar.dept@jlahome.com

Subject: FW: At Home - PO# 1688876 - Order Release # cmau7605493 - ASN Issue - New Deduction Notice - E&E CO. LTD DBA JLA ART (IMPORT) - 35420

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