



Lucas Yuan <lucas.yuan@jlahome.com>

At Home - PO# 1688876 - Order Release # FCIU9305952 - ASN Issue - New Deduction Notice - E&E CO. LTD DBA JLA ART (IMPORT) - 35420

2 messages

no-reply@gxs.com <no-reply@gxs.com>

Thu, Jan 17, 2019 at 7:10 AM

Reply-To: no-reply@gxs.com

To: "User cheryl.sacco" <cheryl.sacco@jla-art.com>, "User ar.dept" <ar.dept@jlahome.com>, "User susan.collier" <SUSAN.COLLIER@jla-art.com>, User wanjiamin <wanjiamin@jlachina.com>, User complianceteam <COMPLIANCETEAM@jla-art.com>, "User jane.li" <jane.li@scmhome.com>, User eecedi <eecedi@jlahome.com>, OTPP Comms <OTPPComms@athome.com>, "User linda.zhang" <linda.zhang@jlahome.com>



Product Partner: E&E CO. LTD DBA JLA ART (IMPORT) - 35420

Please note that you have been assessed the following deduction due to non-compliance with one or more of the guidelines documented in At Home's purchase order agreement, terms and conditions, or ticketing, packing, or shipping manuals. You may review the current version of these manuals by logging into the [OpenText Active Intelligence portal](#).

Deduction Type	02 - ASN Issue
PO#	1688876
SRR # / Order Release #	FCIU9305952
Reference #	AI-16672
Amount	\$500.00
Status	Charged
Last Comment	SKU 124246511 not on ASN for FCIU9305952. SKU is on ASN for CMAU7605493.
Details	<p>View Details</p> <p>Clicking "View Details" above will take you to the Task page, please remember to first click "Take Action" to be able to complete the Task.</p> <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> <p style="text-align: center;">Deductions > Deduction Task:</p> <div style="display: flex; justify-content: space-around; align-items: center;"> Take Action Reassign </div> </div>
ASN #	472188
Expected Receipt Date	2018-12-07T00:00:00
Dept.	44
Buyer#	14
Buyer Name	Amy Von Savage
Container # / Trailer #	FCIU9305952

PO Type	2 : Pre-D
ASN Issue Research	ASN Doesn't Match Shipment - Extra Cases
Import / Domestic	Import

If you have previously accessed the OpenText Active Intelligence Portal, you may log in for further details. However, you must have been previously pre-approved and authorized by At Home to access the OpenText Active Intelligence Portal. You can click on the "View Details" link above to view further details about the deduction including comments and attachments.

You have 30 days from today to dispute this deduction in the portal, should you feel it was assessed in error.

Thank you,

At Home Product Partner Compliance Team

This email contains confidential, proprietary, or trade secret information belonging to At Home. Unauthorized use, review, distribution, or disclosure is strictly prohibited.

Please do not reply to this e-mail, as the sending account is unmonitored.

Janis Auyang <janis.auyang@jlahome.com>

Thu, Jan 17, 2019 at 4:06 PM

To: Linda Zhang <linda.zhang@scmhome.com>, Hailey Zhang <hailey.zhang@scmhome.com>

Cc: ar.dept@jlahome.com

Linda/Hailey:

CA1900009 is assigned to you for below ASN violation against PO#1688876, please investigate this chargeback.

Thank you!

You have 30 days from today to dispute this deduction in the portal, should you feel it was assessed in error. **LAST DAY TO DISPUTE 2/15/2019**

Janis Auyang

E&E Co. Ltd. dba JLA Home

45875 Northport Loop East, Fremont, CA 94538

Janis.auyang@jlahome.com P: 510.490.9788 x 135 F: 510.403.7270

From: no-reply@gxs.com [mailto:no-reply@gxs.com]

Sent: Thursday, January 17, 2019 7:10 AM

To: User cheryl.sacco; User ar.dept; User susan.collier; User wanjiamin; User complianceteam; User jane.li; User eecedi; OTPP Comms; User linda.zhang

Subject: At Home - PO# 1688876 - Order Release # FCIU9305952 - ASN Issue - New Deduction Notice - E&E CO. LTD DBA JLA ART (IMPORT) - 35420

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