

Chargeback Credit Memo Request Form

Date: 7/18/2019 Chargeback Case #: CB1900365

Credit Memo Amount: \$120.75

Customer ID: JPCATFOB Customer Name: JC Penney Catalog(DI)

Chargeback Ref #: QS18338012 Cust. PO #: 1800933

Check #: 952466 Invoice #: _____

AR Ref #: 12138638

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: WK 34 POLYBAG OMITTED A SIDE

Investigator: Linda Di

Responsible Party: China Production

Note: dispute denied - we have no other evidence to re-challenge as JCP claims that polybag was omitted

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____