

Chargeback Credit Memo Request Form

Date: 7/15/2019 Chargeback Case #: CB1900362

Credit Memo Amount: \$665.88

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R938550525SHTG Cust. PO #: 11965713

Check #: 194056 Invoice #: _____

AR Ref #: 12138554

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Susan Zhao

Responsible Party: China Production

Note: kohl's paid us back \$455.15 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____