

Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900356

Credit Memo Amount: \$150.74

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS145626948-CS145184746 Cust. PO #: see attached

Check #: 2018492 Invoice #: _____

AR Ref #: 69454

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang

Responsible Party: E-COM

Note: Wayfair will not reverse missing parts chargeback and per Roger, we can accept it since the % vs sales are small

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____