

Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900350

Credit Memo Amount: \$739.52

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS145342346/CS144390051/CS144685667 Cust. PO #: CS145342346/CS144390051/CS144685667

Check #: 2018492 Invoice #: _____

AR Ref #: 69600

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: Mis Information/Mis-shipped

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____