

Chargeback Credit Memo Request Form

Date: 7/18/2019 Chargeback Case #: CB1900343

Credit Memo Amount: \$438.05

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27809550SC- 27590882SC 27691637SC
27809549SC Cust. PO #: 6a2qzclu 7ALWBP2C 8T1M595N
85JANHFQ

Check #: 90553069 Invoice #: 27809550 27590882 27691637 27809549

AR Ref #: 69383 69385

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Diana Arellano,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____