

Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1900340

Credit Memo Amount: \$465.97

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 9001800266 Cust. PO #: _____

Check #: 1745048 Invoice #: _____

AR Ref #: 12138473

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DEBIT-CONNOLLY FREIGHT AUDIT 2018

Investigator: _____

Responsible Party: Warehouse-WOD

Note: Disputed in Jan 2019 and it has been over 6 months and we did not receive any payback or response from Macy's. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____