

# Chargeback Credit Memo Request Form

Date: 3/20/2019 Chargeback Case #: CB1900337

Credit Memo Amount: \$821.18

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27486022PC - 27638689PC Cust. PO #: See Attachment

Check #: 89592939 Invoice #: 27486022 - 27638689

AR Ref #: 69328

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: price error

Investigator: Kaylee Sun,Snowy (Jie) Chen

Responsible Party: US Production

Note: valid, per Kaylee's investigation there were price reduction at the time of order

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_