

# Chargeback Credit Memo Request Form

Date: 6/26/2019 Chargeback Case #: CB1900336

Credit Memo Amount: \$165.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27586414SC Cust. PO #: 47N8E99U

Check #: 89592939 Invoice #: 27586414

AR Ref #: 69326

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_