

Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900327

Credit Memo Amount: \$63.50

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 100749112 376424712 Cust. PO #: 1007491 3764247

Check #: 1745084 Invoice #: 27676711

AR Ref #: 69524

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2. Responsible Party = Not a chargeback

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____