

# Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900326

Credit Memo Amount: \$110.25

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 804720512 303754212 594112512 670683312 670683313 Cust. PO #: 8047205 3037542 5941125 6706833 3918579

Check #: 1745048 Invoice #: 28362840 28218000 27792952 27733537 27854709

AR Ref #: 69524

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SD2.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_