

# Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900325

Credit Memo Amount: \$186.87

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 407407112 110881412 647419612 628738112 Cust. PO #: 4074071 1108814 6474196 6287381

Check #: 1745048 Invoice #: 27602086 27550980 27930598 27616055

AR Ref #: 69524

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC. Responsible Party = Not a chargeback

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_