

# Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1900318

Credit Memo Amount: \$137.01

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R678426465SHTG Cust. PO #: 11915197

Check #: 193251 Invoice #: \_\_\_\_\_

AR Ref #: 12138299

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Susan Zhao,Zhu Yanping

Responsible Party: China Production

Note: Dispute denied, we have no other evidence to re-challenge a shortage and it is from 2018.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_