

Chargeback Credit Memo Request Form

Date: 6/14/2019 Chargeback Case #: CB1900314

Credit Memo Amount: \$120.00

Customer ID: HBC72143 Customer Name: The Bay (V#72143) (DS)

Chargeback Ref #: VC958638B - VC959241B Cust. PO #: _____

Check #: 11646 Invoice #: _____

AR Ref #: 13065

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Late shipment + canceled orders

Investigator: Peter Lobo

Responsible Party: Canada Office

Note: validated by Peter, valid late ship/cancel orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____