

Chargeback Credit Memo Request Form

Date: 6/10/2019 Chargeback Case #: CB1900312

Credit Memo Amount: \$1,457.60

Customer ID: DOLGEN Customer Name: Dollar General Corporation

Chargeback Ref #: 18DGI288902DP21012219 4551171S
4552267S 4552572S Cust. PO #: 16G650 16J516 16J507 16J520 16J502
15LGM1

Check #: 922085 Invoice #: _____

AR Ref #: 12138437

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: - INCORRECT SHIP QUANTITIES
- SHORTAGE

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: After disputing it twice we were able to receive \$1,208.64 back on CK#927423 but rest of them are denied.
We have no other evidence to re-challenge since it has been opened over 6 months old.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____