

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900308

Credit Memo Amount: \$283.03

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: 455781983 456093531 456303652 Cust. PO #: 455781983 456093531 456303652
456307643 456320473 456307643 456320473

Check #: 2200513 Invoice #: _____

AR Ref #: 69436

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORT PAYMENT

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: Dispute denied, we have no other evidence to re-challenge a shortage

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____