

Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900307

Credit Memo Amount: \$1,486.61

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: 236906563 237002942 237075699 Cust. PO #: 236906563 237002942 237075699
237087363 237546071 237087363 237546071

Check #: 2200513 Invoice #: _____

AR Ref #: 69434 69436

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORT PAYMENT

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Dispute denied by JCPenney, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____