

# Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900306

Credit Memo Amount: \$306.66

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: 236831020 237185955 237330871 Cust. PO #: 236831020 237185955 237330871  
237410664 238017661 237410664 238017661

Check #: 2200513 Invoice #: \_\_\_\_\_

AR Ref #: 69434 69436

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORT PAYMENT

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Livermore

Note: Disputed in Feb 2019 and it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_