

# Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900299

Credit Memo Amount: \$107.54

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA141874025/CS142504154 Cust. PO #: CA141874025/CS142504154

Check #: 2008946 Invoice #: \_\_\_\_\_

AR Ref #: 69064

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Mis-shipped/Mis Information

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_