

Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1900293

Credit Memo Amount: \$811.97

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS138218793-CS144061778 Cust. PO #: see attached

Check #: 2008946 Invoice #: _____

AR Ref #: 69059

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID We do show that the item was loaded onto a FedEx trailer as we have no POD to prove that we shipped the item.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____