

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900282

Credit Memo Amount: \$309.18

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 173492212 363628312 487711412 Cust. PO #: 1734922 3636283 4877114

Check #: 1742690 Invoice #: 28191651 27645157 28292988

AR Ref #: 69180

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: UPS

Investigator: April Huang

Responsible Party: 3rd-UPS

Note: VALID - NO SCAN/UPS CLAIM

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____