

Chargeback Credit Memo Request Form

Date: 10/7/2019 Chargeback Case #: CB1900280

Credit Memo Amount: \$2,021.16

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4599038 Cust. PO #: 9163941

Check #: 1742690 Invoice #: _____

AR Ref #: 12138107

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Disputed in Jan 2019 our shortage dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____