

Chargeback Credit Memo Request Form

Date: 8/21/2019 Chargeback Case #: CB1900279

Credit Memo Amount: \$15.04

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4600127 Cust. PO #: 7768808

Check #: 1742690 Invoice #: _____

AR Ref #: 12138105

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: MACY'S PARTIALLY PAID THEN DENIED THE REST OF THE BALANCE

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____