

Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900278

Credit Memo Amount: \$29.70

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1181125739 Cust. PO #: 0006090001

Check #: 526031 Invoice #: _____

AR Ref #: 12138262

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: INVOICED NOT RECEIVED

Investigator: Gary Tam,Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____