

Chargeback Credit Memo Request Form

Date: 1/31/2019 Chargeback Case #: CB1900277

Credit Memo Amount: \$24,400.80

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1181117374 1181125737 1181125738 Cust. PO #: 0004626506 0004626503 0004626505
1181200188 0004626504

Check #: 526031 Invoice #: _____

AR Ref #: 12138262

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Misc

Detailed Description: price

Investigator: Sophia Zhang

Responsible Party: Overseas Factory

Note: validated per Sophia:
This is for po#DL-180415, Melody Microvelour Throw. As factory made the bulk fabric that can not reach the effect of the PPS that has been approved by customer, we finally confirmed with customer to sell the item to them with deducted price of \$5.40. We have requested UCT to revise the price on Oct. We will charge this from factory payment, claim#CDL-190010.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____