

Chargeback Credit Memo Request Form

Date: 1/31/2019 Chargeback Case #: CB1900271

Credit Memo Amount: \$315.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 47363348 Cust. PO #: 4746136

Check #: 1742690 Invoice #: 27339952

AR Ref #: 69182

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Freight

Detailed Description: POD W STREET ADDRESS REQUIRED

Investigator: April Huang,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____