

# Chargeback Credit Memo Request Form

Date: 6/28/2019 Chargeback Case #: CB1900266

Credit Memo Amount: \$447.06

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS134617310-CS144027680 Cust. PO #: see attached

Check #: 2001373 Invoice #: \_\_\_\_\_

AR Ref #: 68551

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: April Huang, Sherry Curry

Responsible Party: E-COM

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_