

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900265

Credit Memo Amount: \$668.55

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS138133729-CS142473715 Cust. PO #: see attached

Check #: 2001373 Invoice #: _____

AR Ref #: 68649

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: Mis-shipped

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____