

Chargeback Credit Memo Request Form

Date: 8/6/2019 Chargeback Case #: CB1900264

Credit Memo Amount: \$200.00

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 701-NCF-0082360 Cust. PO #: 94773486

Check #: 6809142 Invoice #: _____

AR Ref #: 12137737

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: No pack list received at time of delivery

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback Validated. Even though packing list are included with BOL, we have no way of verifying delivery of packing list. It was given to carrier when load was shipped, but may have been lost in-route to customer.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____