

Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900256

Credit Memo Amount: \$52.92

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 845312612 Cust. PO #: 8453126

Check #: 1742690 Invoice #: 28273242

AR Ref #: 69180

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery, UPS returned to WDC. Responsible Party= Not a chargeback

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____