

Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900255

Credit Memo Amount: \$146.41

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 801847114 828299012 128413312 836496612 Cust. PO #: 8018471 8282990 1284133 8364966

Check #: 1742690 Invoice #: 28181422

AR Ref #: 69180

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SDC. Responsible Party= Not a chargeback

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____