

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900254

Credit Memo Amount: \$200.79

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 173492212 363628312 487711412 Cust. PO #: 1734922 3636283 4877114

Check #: 1742690 Invoice #: 28191651 27645157 28292988

AR Ref #: 69180

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____