

Chargeback Credit Memo Request Form

Date: 2/7/2019 Chargeback Case #: CB1900253

Credit Memo Amount: \$79.26

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 174895612 801847113 227306512 Cust. PO #: 1748956 8018471 2273065

Check #: 1742690 Invoice #: 27697778 27258382 27830506

AR Ref #: 69180

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____