

# Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1900250

Credit Memo Amount: \$211.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4547041 4577756 4577757 4578506 Cust. PO #: 7376544 3976534 3971991

Check #: 1742690 Invoice #: 4547041 4577756 4577757 4578506

AR Ref #: 12138117

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Deduction from 1/22/19 it has been over 6 months and we did not receive any payback or response from Macy's. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_