

# Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1900244

Credit Memo Amount: \$75.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 28925499 Cust. PO #: 3976534

Check #: 1742490 Invoice #: 28925499

AR Ref #: 12138119 12138113

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Freight

Detailed Description: DM-FREIGHT FEE CHARGE TO VENDOR/MTO  
DM FREIGHT EXPENSE OFFSET

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. Load does qualify for payment of detention charges. Pick-up appointment was scheduled for 8:00 AM; Driver arrival time was 8:00 AM; Driver departure time was 10:25 AM. Total time at warehouse was 2 hours and 25 minutes. Please see attached BOL for verification.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_