

Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1900242

Credit Memo Amount: \$1,629.84

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS137955550-CS141946244 Cust. PO #: see attached

Check #: 2001373 Invoice #: _____

AR Ref #: 68647

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - tracking numbers showed no movement. Customer services have approved the credit, since we can't prove if the package leave the warehouse or not.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____