

Chargeback Credit Memo Request Form

Date: 6/26/2019 Chargeback Case #: CB1900241

Credit Memo Amount: \$2,944.20

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS136799070-CS141176884 Cust. PO #: see attached

Check #: 2001373 Invoice #: _____

AR Ref #: 68647

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Dispute denied - We do show that the item was loaded onto a FedEx trailer and we do not have a valid POD to provide to Wayfair. tracking numbers showed no movement. Customer services have approved the credit, since we can't prove if the package leave the warehouse or not.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____