

# Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900238

Credit Memo Amount: \$15.12

Customer ID: HAYNEEDLEDS Customer Name: Hayneedle.com

Chargeback Ref #: DM-10183543 Cust. PO #: 89208682

Check #: 1033957 Invoice #: \_\_\_\_\_

AR Ref #: 69174

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Customer Return

Detailed Description: CUSTOMER RETURN

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. FEDEX returned to LDC.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_