

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900235

Credit Memo Amount: \$780.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 240187350 - 241790047 Cust. PO #: See Attachment

Check #: 36232 Invoice #: _____

AR Ref #: 69123

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: April Huang, Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____