

Chargeback Credit Memo Request Form

Date: 3/14/2019 Chargeback Case #: CB1900234

Credit Memo Amount: \$2,183.20

Customer ID: HOMEGOODS Customer Name: Homegoods Inc.

Chargeback Ref #: CB0000733561 Cust. PO #: 599470

Check #: 1860939 Invoice #: 4524107

AR Ref #: 12138145

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Concealed Shortage/Error

Detailed Description: UNIT DIFFERENCE- CONCEALED SHORTAGE

Investigator: Christine Sun,Jackie He

Responsible Party: Overseas Factory

Note: VALID PER CHRISTINE SUN: Factory mixed up the cartons when delivered to warehouse and payment already been processed on 2018. We will use same factory for this year's program. CT has informed the factory on this issue and will deducted the amount in this year's payment, claim #CHG-190047.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____