

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900225

Credit Memo Amount: \$2,749.68

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1181125888 1181201908 1181117514
1181200691 Cust. PO #: 004626503 0004626501 0004626506
0004626502

Check #: 525184 Invoice #: _____

AR Ref #: 12137960

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late shipment

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: per Mike, Charge Back Validated. Shipment was picked up late due to missed pick-up by carrier. Shipped one day late. - corrective actions taken with floor staffs

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____