

Chargeback Credit Memo Request Form

Date: 4/10/2019 Chargeback Case #: CB1900223

Credit Memo Amount: \$150.00

Customer ID: FINGERHUT Customer Name: Fingerhut Direct Mktg, Inc.

Chargeback Ref #: VNC3184 Cust. PO #: POMRMN00264521

Check #: 562798 Invoice #: _____

AR Ref #: 12137967

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-B/L

Detailed Description: Packing slip had incorrect SKU

Investigator: Yao Jichun

Responsible Party: China Logistic

Note: VALID PER Angeline in China Logistic: our operator mixed up the product description and Customer SKU Queen and King by mistake. So the chargeback is valid

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____