

Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1900220

Credit Memo Amount: \$722.01

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27484762SC 27513333SC 27543116SC 27561274SC Cust. PO #: 4V82RC3G 3D3JH1CN 53HQPDL 4ZTWDW6T

Check #: 89359359 Invoice #: 27484762 27513333 27543116 27561274

AR Ref #: 68895

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____