

Chargeback Credit Memo Request Form

Date: 6/26/2019 Chargeback Case #: CB1900213

Credit Memo Amount: \$1,116.24

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS114226865-CS142861377 Cust. PO #: see attached

Check #: 1991741 Invoice #: _____

AR Ref #: 68519

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang, Sherry Curry

Responsible Party: E-COM

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____